

The way people pay bills has changed rapidly. Consumers want options – to choose where, when and how they pay. BillMatrix from Fiserv provides modern billing and payment solutions for today's businesses and consumers, making it easier to send bills, pay bills and accept payments.



Billing and Payments – A Single Source

When it comes to billing and payments, exceeding customer expectations while keeping costs under control is a big win for any company.

Customers expect multiple ways to pay bills. At the same time, you're looking to streamline payment processes, reduce costs and minimize the complexities of managing multiple systems and payment methods.

BillMatrix is the single billing and payment solution that works for you and your consumers.

Secure, Convenient Bill Pay

- A faster, easier way to make payments
- Choice of credit, debit or ACH payments
- Registered and guest payment options
- Immediate, future-dated, fixed and variable automatic payment schedules
- 24-hour online payment verification
- Added protection of personalized digital wallets for a streamlined consumer experience
- Notifications and alerts
- Agent-assisted payments
- Expedited pay options

BillMatrix gives customers the choice and convenience they desire, including the ability to make payments whenever, wherever and however.

Consumers value choice and convenience when it comes to receiving and paying their bills. BillMatrix enables you to offer secure, multichannel payment options while helping you manage your bottom line.

BillMatrix is a flexible, easy-to-use billing and payment tool that provides efficient settlements and consolidated reporting.

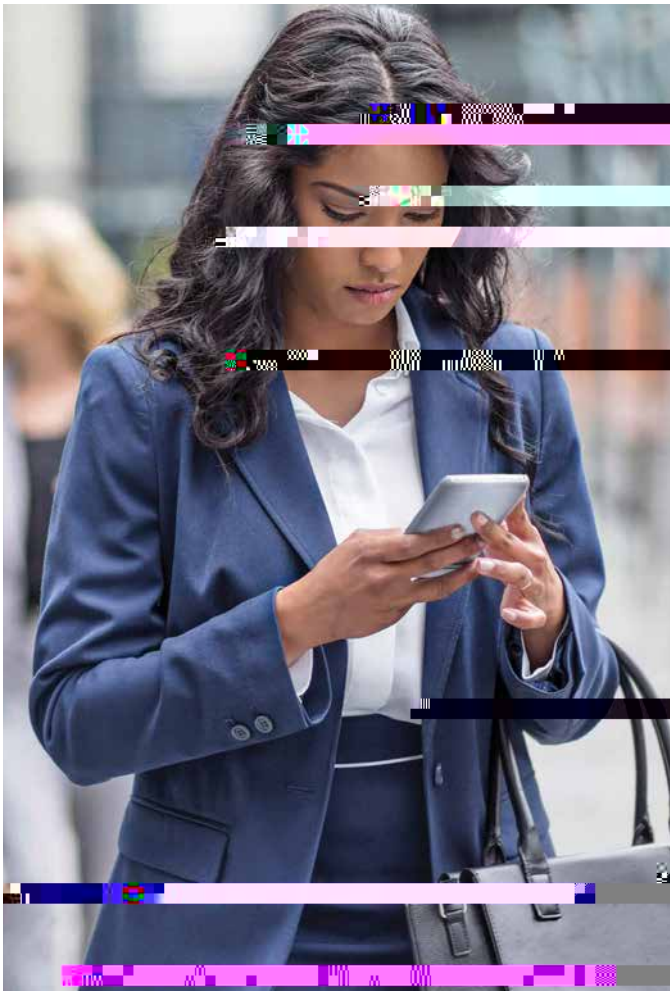


Increased Customer Engagement

Consumers expect real-time payment experiences that are convenient and available on demand with the payment method of their choice.

BillMatrix offers multiple ways to receive and pay their bills, which gives people the freedom and control to manage their finances, " whenever, wherever, however." This freedom increases customer satisfaction and improves overall engagement and retention.

Automate Interactive Voice





Simplified Reconciliations

Get your payments in the door faster and avoid costly collections by giving consumers convenient, last-minute expedited payment options.

To simplify reconciliation, BillMatrix consolidates payments from multiple channels into a single remittance file with matching reports.

Your business will experience faster settlements with standard next day funds and real-time payment notifications.



Benefit From Innovation and Expertise

Enterprise organizations have relied on Fiserv solutions and expertise to reduce costs, drive revenue and increase customer satisfaction for more than 35 years.

Drawing on that experience, Fiserv will help you achieve the low-risk growth you're seeking while helping you to consistently deliver positive customer experiences.


say multiple payment options increase their satisfaction as a customer



Source: Expectations & Experiences: Consumer Payments, Fiserv, 2020

Connect With Us

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Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help your clients deliver financial services at the speed of life to enhance the way people live and work today.

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