## Digital Document Communication

Drive Cost Reduction and Help Improve 9ZøWybWygk ]h\ 9\YWfcb]W8cWa Ybhg

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Digital Document Communication operates in a VYghcZVfYYXž\][\!Uj Uj`UV]]mm]bZfUghfi Wfi fY"H\Y k YV'\cgh]b[ Ybj ]fcba Ybh'Uh: ]gYfj 'dfcj ]XYg'h\Y d\mg]\WJ fYei ]fYa Ybhg'hc \_YYd'a ]gg]cb!\WJh]WJ gYfj Yfg gYW'fY" Ch\Yf ZYUhi fYg ]bWi XY fYXi bXUbhgYfj Yfg 'UbX'fci hYfg'k ]h\'Udd']\WJh]cb 'cUX VU'Ub\W]b[ žYl hYbXYX'dck Yf VU\W\_i dž ghUhY!cZh\Y!\UfhøfY'gi ddfYgg]cb gmghYa gž &( #+# \* ) gYW f]mngnghYa gž øfYk U``a cb]hcf]b[ žj ]XYc gi fj Y]``Ub\W'ž UbX ZJ\W]]hmk ]XY a ch]cb 'UbX VfYUW\'UUfa g"

Cifghf]b[Ybhei U]lmWbhfc`dfcWrggYg'UbXghf]Whm
YbZcfWrXgYW f]lma YUgi fYg'UfY ]b'd`UWr hc'dfchYWhnci f'
Wa dUbmg'XUhU'UbXfYdi hUh]cb": ]gYfj 'dfcj ]XYg'dfcj Yb'
XcWa YbhgYW f]lmZcf'ci f'W]Ybhg']b'a Ubm]bXi ghf]Yg"
Cif'Yj Y'g'cZWrfh]øWUh]cb'UbX'Wa d']UbWr']bWi XY.

GG59% GC7 = fG5G + \$k

D7 = ' "&"%GYW f]hm7Yfh]øWUh]cb

7m/YfHfi ghDYf]a YhYf7Yfh]øWuh]cb

## 1. Rely on a Technology Leader

: ]gYfj k Ug'Ub YUf'm]bbcj Urcf ]b h\Y Y YVWfcb]W dfYgYbha Ybh]bXi ghfmUbX Vi ]hU fcVi ghz dfcdf]YhUfmX][ ]hU XcW a Ybhgc i h]cb"@Yj YfU[ ]b[ ci f Yl dYfh]gY ]b XcW a Ybh a UbU[ Ya Ybhz k Y \Uj Y dfcWfggYX UbX Y YWMfcb]WU m UfW.]j YX a cfY h\Ub , ) V]`]cb XcW a Ybhz Zcf a UbmcZh\Y `Uf Yghz a cghX]j YfgY Wca dUb]Yg ]b h\Y'k cfX"



## 2. Market Expertise

: ]gYfj 'gi ddcfhg'Ub Y'YWfcb]WXcW a YbhgYUfVX 'UbX' fYhf]Yj U'W]YbhVUgY cZa cfY'h\Ub'\* ž\$\$\$ VUb\_g'UbX'WfYX]h' i b]cbg'UbX'a cfY'h\Ub'%ž&\$\$ BMGŁ &Yi gg' g'' a

]cb]

f> ]h Xg'bf> Y 'a m0 ]cbY'h\! $^{1}$  V Ú  $^{f}$  Y'fY\_Ú g 'c

9Ug]mgWUYg'hc'a ]``]cbg'cZ'XcWa Ybhgz'k ]h\'Vch\'UWVci bh\c`XYflZLMJb['UbX' customer/member service access tools

Gi ddcfrg'a i 'h]d'Y'XcW'a Ybh'mdYgz' ]bWi X]b[ 'df]bHghfYUa 'Wbj Yfg]cb'UbX' dfYgYbha Ybhz'D8: 'UbX'LA @z'5: D'UbX'a cfY

Provides enrollment options designed Ic a UI ]a ]nY'dUdYfYgg'UXcdh]cb'UbX'YUg]'m]bhY[fUhYg'k ]h\'df]bh'dfcWYggYg'Zcf'suppression or reprints

#bWi XYg'Ya U] bchjøwuhjcbgžwighca Zcfa UhhYX'k jh\fcVi ghVci bWr'UbX' YI Wrdhjcb`\UbX']b[

#bhY[fUhYg'k]h\"YI]gh]b['k YV'cf']bhfUbYh'dcfhUg'k]h\"gYW'fY'UbX'gYUa 'Ygg'g]b['Y'g][b!cbžZcf'Z'"`ùYI]V]]hmk]h\"k YV'service access

9bgi fYg`gYW'fY`ghcfU[Y`UbX`dfcW'ggYgž']bWiX]b[`ghfcb[`XUhU`YbWndh]cb

Enables administrator access to statement XUHU'k Jh\ 'uYl JV'Y' i gYf!f][\hg'dfcj ]g]cb]b[ ž' production data management and robust gYUfW. 'UbX fYHf[Y] U'Z bWijcbq

